



Borough of Edgewood Survey Report

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Executive Summary

As part of an effort to effectively utilize Borough funds, the General Government Committee of Borough Council identified a need to have more accurate information about citizen satisfaction with some of the services provided by the Borough.

In order to cost-effectively conduct such a survey, the Borough sought the assistance of Ms. Ke Yan from the University of Pittsburgh Graduate School of Public and International Affairs. Ms. Yan developed and managed the on-line survey and extracted the data for the final report. This final report was a collaborative effort with Ms. Yan and Council members Jennifer Gleba and Audrey Waldock.

There were approximately 235 responses to the survey representing 14% of the total households in Edgewood. Overall, the Borough of Edgewood was viewed with satisfaction in all surveyed categories. Most of the surveyed residents are homeowners and have lived in the Borough between 10 and 20 years. Those surveyed overwhelmingly rate Edgewood as an excellent or good place to live.

Surveyed residents are satisfied with police and firefighting services. They also expressed satisfaction with the condition of the Borough's streets, sidewalks, garbage pickup and snow removal. There is some dissatisfaction with the on-street parking permit process.

Of major Borough community infrastructure, the C.C. Mellor Library is a well-used amenity. Conversely, very few people use the Koenig Field tennis courts. This may be a result of the poor conditions of the courts and any expenditure to repair the courts would need further consideration in light of the community usage.

Although many of the community events are not attended by a majority of respondents, those who do participate are generally satisfied with the events. In contrast to movie night and the holiday celebrations, Community Day is very popular with surveyed residents.

It is also clear from the data that a majority of residents utilize the newsletter for information regarding Borough affairs with the website a second source. Participants were generally satisfied with the newsletter.

Surveyed residents were equally divided on whether they perceived Borough government as effective.

The survey results would seem to indicate that while some community infrastructure and events are important to surveyed residents, funds could be better directed towards those elements while others become more community-organized via volunteers.

It is also clear that residents need better access to information regarding Borough governance. While the newsletter is extremely well read, a revamped and more accessible website could aid in communications with residents.

The survey results seem to indicate that Edgewood has no serious citizen dissatisfaction that would require a major change in policy. Citizens provided many comments that could direct areas of improvement.

Please note that throughout this report percentages may vary by a point. In most cases, this is due to rounding numbers.

2010 Census Data

According to the 2010 Census data, Edgewood's total population is 3,118. This is a small decline (5.8%) from the 2000 census population of 3,311. The median age of residents remains 40 years of age.

The racial composition of the Borough has changed only slightly to become more racially diverse as seen by the chart below:

Racial Composition	2000	2010
White	89.1%	85.1%
African-American	7.9%	9.3%
Asian	1.5%	2.6%
Hispanic	1.4%	2.7%

The total number of households declined from 1,639 in 2000 to 1,579 in 2010, a decline of 3.7%.

The number of households with members over 65 years of age was 21.4% in 2000 and has declined to 19.4% in 2010. The number of households identified as families has dropped slightly, from 50% in 2000 to 49.5% in 2010, with a slight increase in family households with children, rising from 19.5% in 2000 to 20.4% in 2010. The number of households comprised of only women was 7.1% in 2010, down from 8.4% in 2000. The number of single female households with children also dropped, down from 4.1% in 2000 to 3.7% in 2010.

Overall the number of much younger children rose slightly in 2010. Children under 5 years of age moved from 5% in 2000 to 6.5% in 2010. The number of slightly older children declined, with those in the 5-9 group declining from 5.2% to 3.6%, those from 10-14 dropped from 5% to 4.4% and those between 15-19 dropped slightly from 4% to 3.6%.

The number of residents over 18 years of age rose slightly from 82.6% in 2000 to 83.2% in 2010.

The 2010 census has identified 50% of the 1,579 households as "non-family". Non-family is defined by the Census Bureau as a household that consists of people living alone or households that do not have any members related to the householder. In Edgewood, 42.2% of the households consist of people living alone.

General

Residency

Roughly 59% of the respondents have lived in the Borough for more than ten years, with 25% having lived in Edgewood for more than 20 years. Of those living in the Borough for less than 10 years, 15% have lived in Edgewood less than five years and 17% between five and ten years.

These percentages are not surprising when coupled with the data indicating that of the respondents, 90% own their home. Of those responding to the survey, less than five percent rent.

Quality of Life

Residents were asked how they rated Edgewood as a place to live and overwhelmingly responded positively with 98% responding good (43%) or excellent (55%). Among those responding excellent, 85.7% owned their home while of those responding good, 93.9% were homeowners.

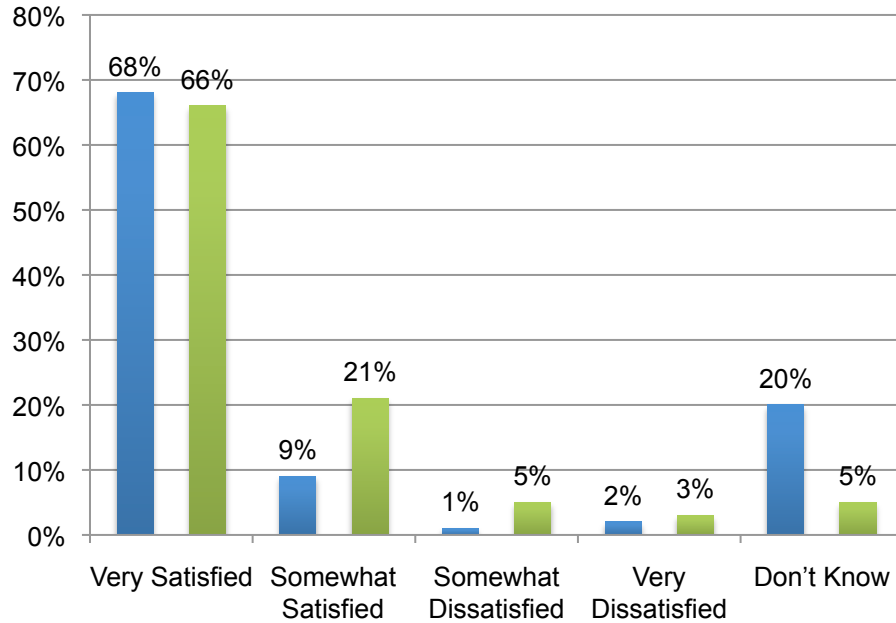
Government Effectiveness

When asked if Borough government was effective, respondents were almost equally split between yes (44%) and don't know (46%) with 10% indicating it was not effective.

Safety/Security

Emergency Services

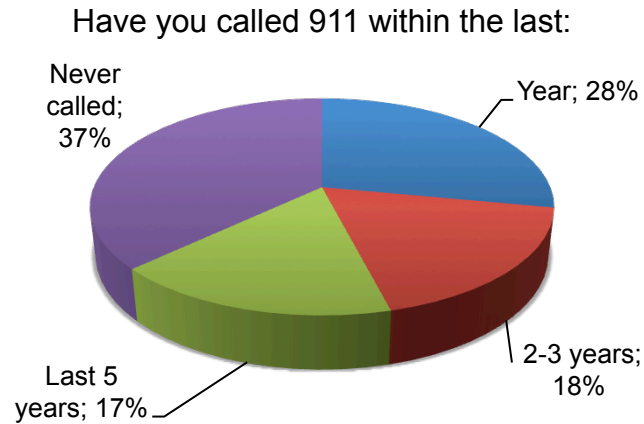
With regard to general satisfaction with firefighting services, respondents were similarly satisfied (approximately 77% satisfied, 3% dissatisfied and 20% don't know). With regard to police services generally, a large proportion of respondents are satisfied (87%, with 8% somewhat or very dissatisfied and 5% don't know).



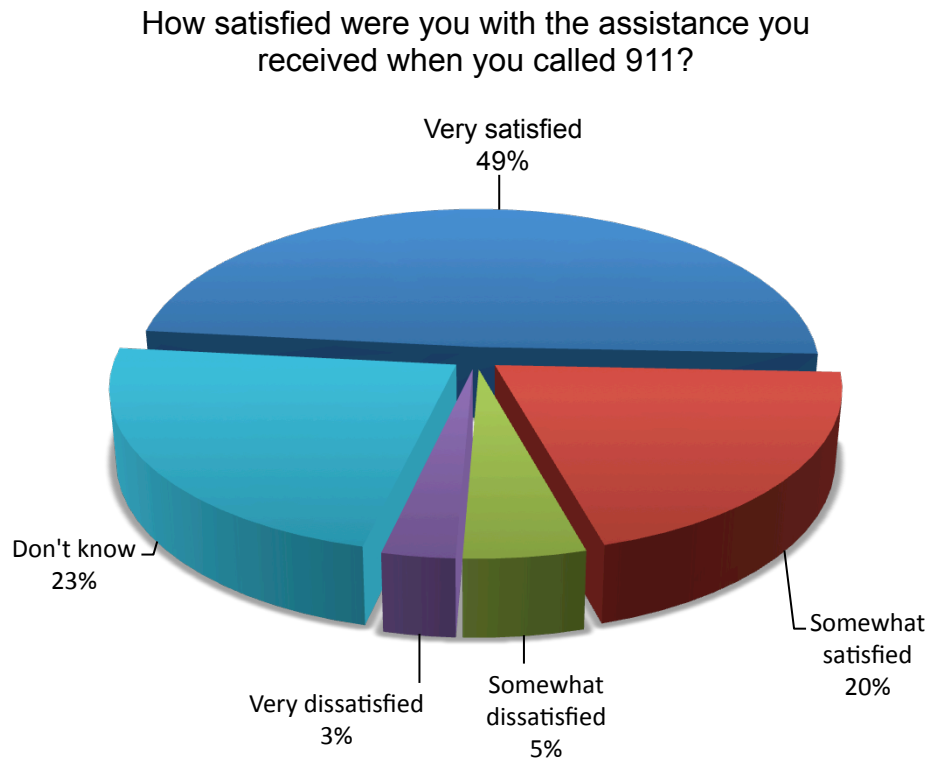
- Generally, how satisfied are you with firefighting services in the Borough?
- Generally, how satisfied are you with police services?

911 Services

Residents were also asked how frequently they called 911 and the satisfaction with their experience. Of the 235 responses, 28% percent of residents had called 911 in the past 12 months, 18% in the last 2-3 years, 17% in the last 5 years, while 37% had never called 911.

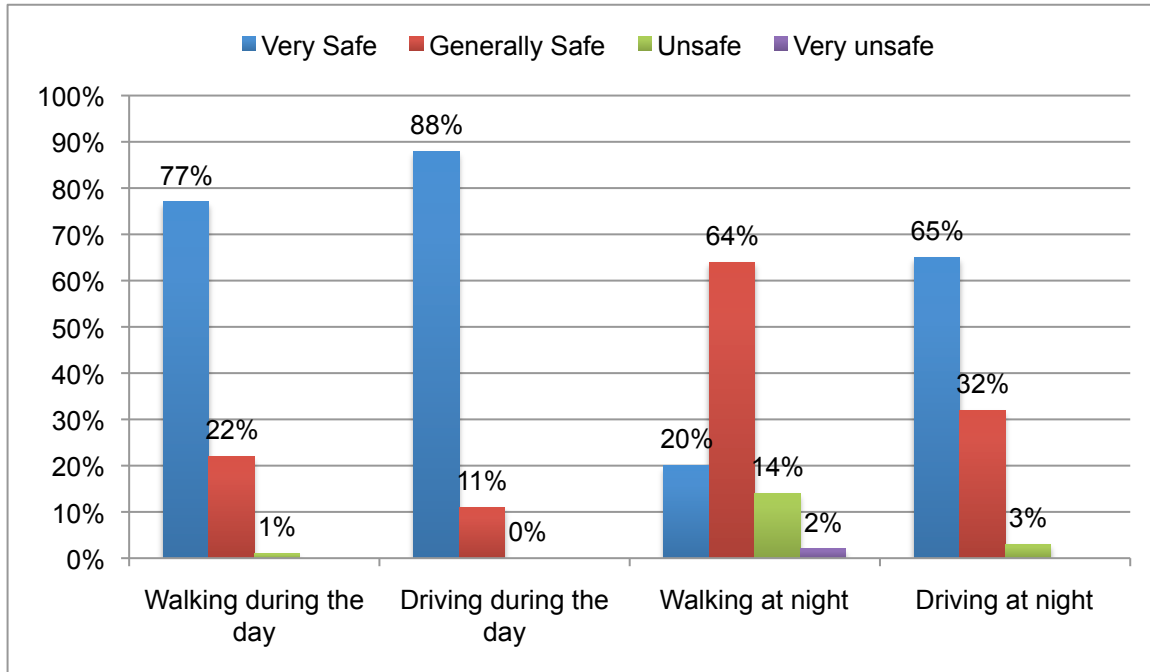


Of residents who had called 911, 69% were satisfied or somewhat satisfied with 911 services. Eight percent of 911 callers were dissatisfied with the experience. Twenty-three percent “don’t know.”



Perceived Safety in Borough

Almost all residents feel safe in the Borough while walking or driving during daylight hours (98% and 99%, respectively). Comparatively, fewer residents felt safe when walking in the Borough at night (85% felt generally safe and 20% felt very safe). Surveyed residents felt as safe driving in the Borough at night as they did in daylight hours.



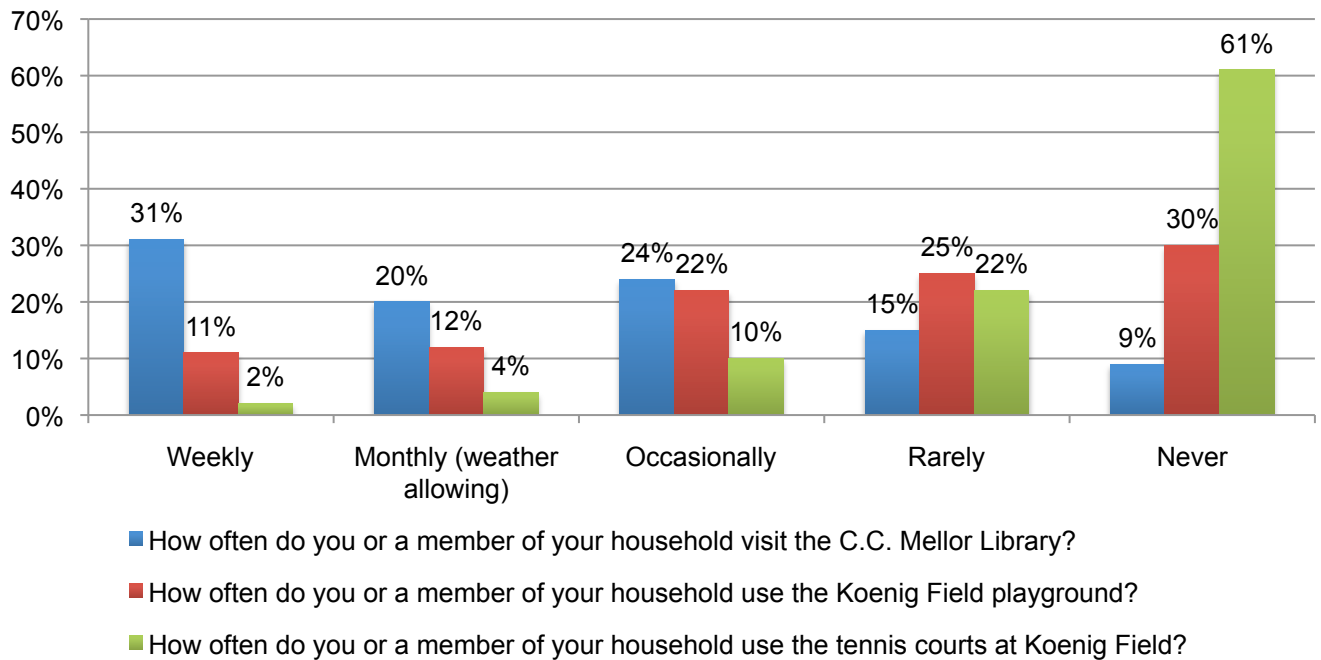
Recreation and Community Activities

Usage of Community Facilities

In exploring the use of the top three recreational/community infrastructures in the Borough, C.C. Mellor Library has the highest utilization rate with 31% of residents visiting on a weekly basis, 20% monthly, and 24% occasionally.

The Koenig Field playground is never or rarely used by 55% of the respondents/households, 33% use it occasionally or monthly and 12% use it weekly.

The tennis courts at Koenig Field are rarely or never used by 73% of the respondents/households. Fourteen percent use them occasionally or monthly while 2% use them weekly.



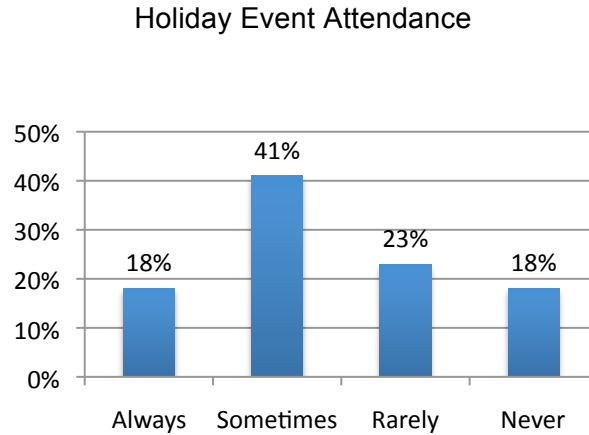
Athletic Programs

Due to technical problems with this question any data obtained regarding the particular sports program is invalid.

Based on Borough records, in 2010, 167 children participated in soccer, 23 in baseball, 21 in Tball and 31 in softball. For the 2009/2010 season, 50 participated in youth basketball.

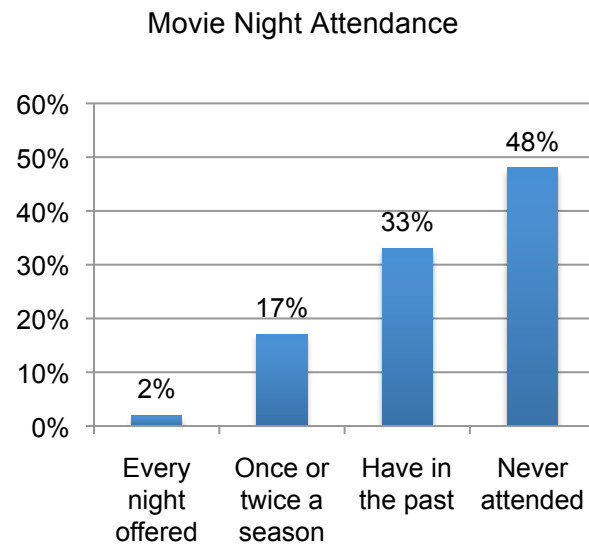
Holiday Programs

Of the 228 responses to the question of attendance at the holiday celebrations such as Light Up Edgewood, Easter Egg Hunt and Fall Festival) 59% always or sometimes attend and 41% rarely or never attend.



Movie Night

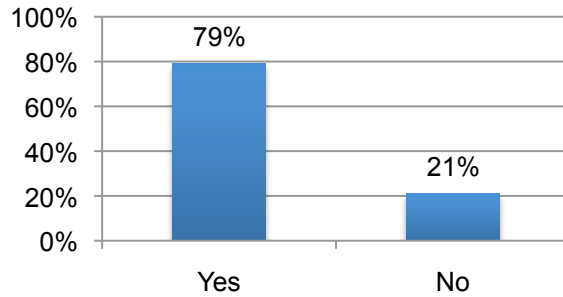
Approximately 81% of those surveyed are not attending movie night with 48% never having attended and 33% having attended in the past. Only 19% of those surveyed are attending movie night regularly.



Community Day

In contrast with movie night and some of the holiday events, Community Day is very well attended by those surveyed.

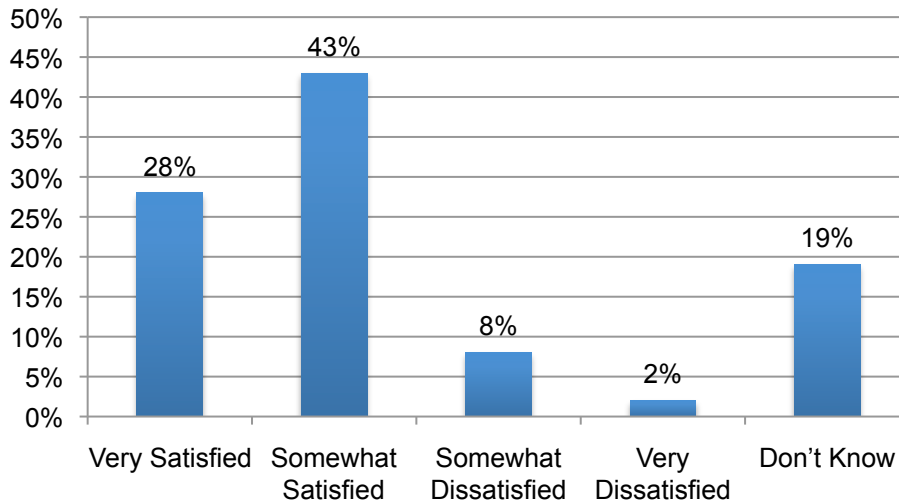
Community Day Attendance



Satisfaction with Community Events

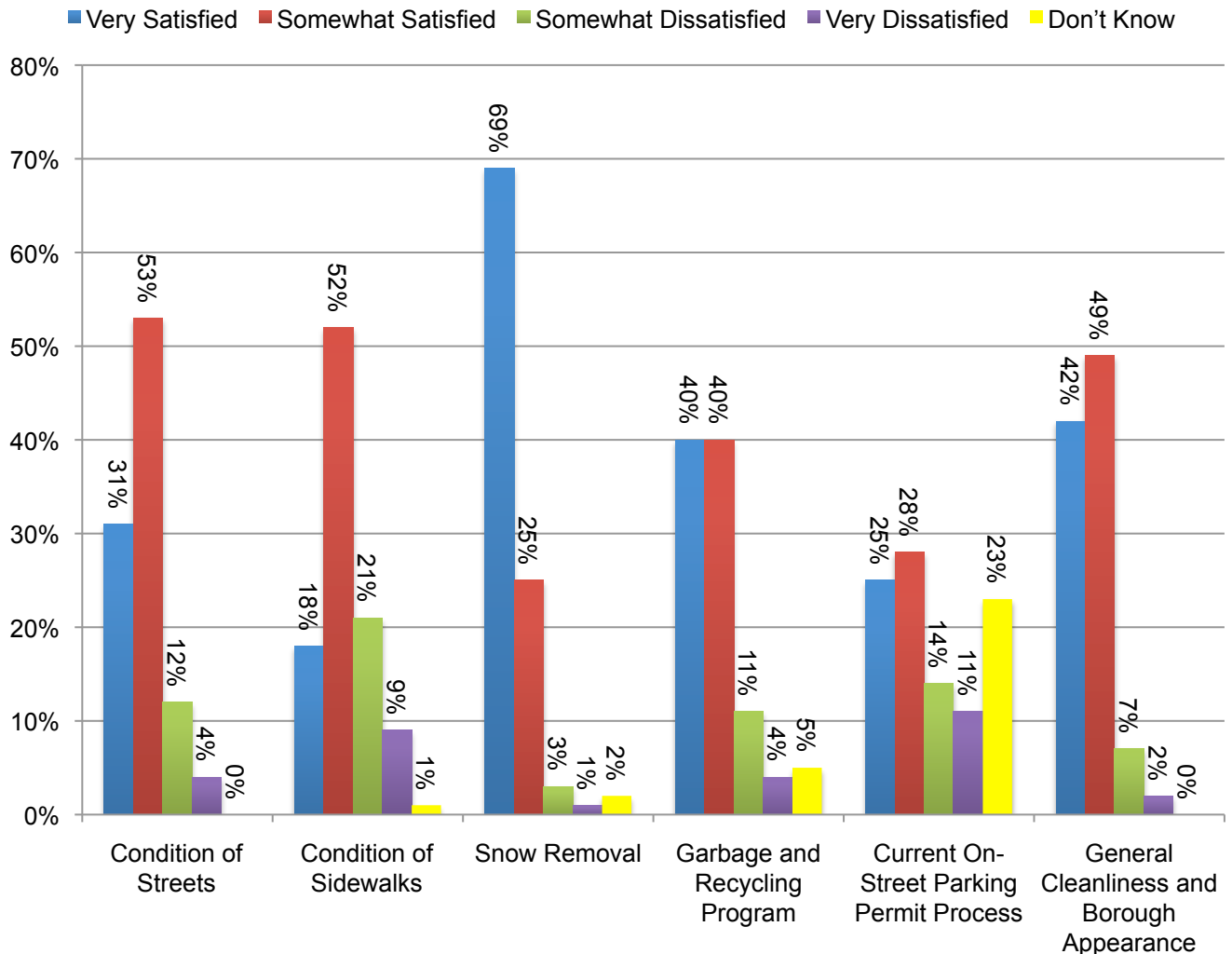
Survey respondents were asked about their satisfaction with the various community events (Community Day, Holiday Celebrations, Movie Night, etc.) with 71% indicating satisfaction (28% very satisfied and 43% somewhat satisfied) while 10% were dissatisfied and 19% were unable to determine their level of satisfaction.

Overall, how satisfied are you with the community events (Community Day, Holiday Celebrations, Movie Night, etc.)



Borough Maintenance and Appearance

Generally, residents are satisfied with the condition of streets and sidewalks, snow removal, garbage collection and the general condition of the Borough. The on-street parking permit program had the lowest level of satisfaction.



As the above chart indicates, 84% of residents were very satisfied or somewhat satisfied with the condition of the streets and 70% were satisfied with the condition of sidewalks. The level of very dissatisfied rose to 9% for the sidewalk conditions. Residents were overwhelmingly satisfied with snow removal by the Borough with a whopping 94%.

The satisfaction level with the new recycling and garbage collection is 80% (40% very satisfied, 40% somewhat satisfied). Fifteen percent of respondents were dissatisfied.

It should be noted that the current year (2011) marked the first year since 2002 that residents were billed directly for garbage collection. In previous years, waste pickup was paid by the Borough as part of its taxpayer services under the millage rate. This question may have been

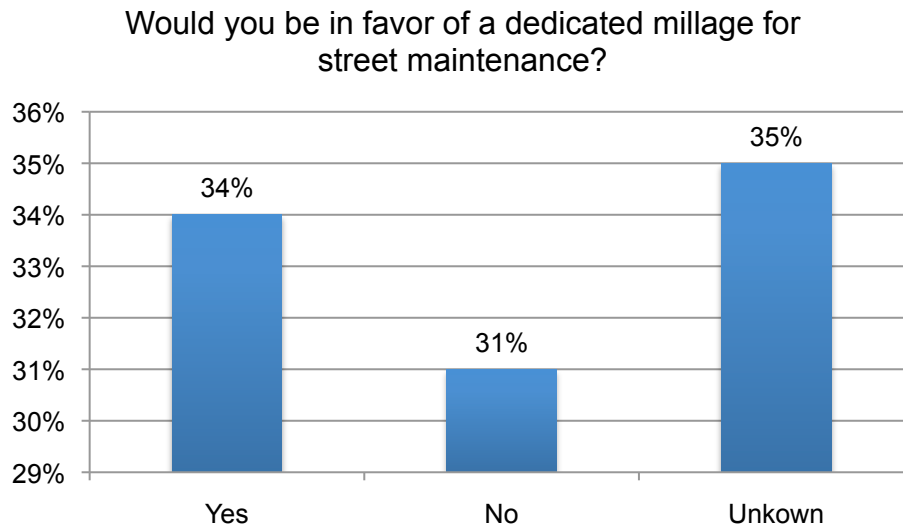
unclear because it did not specify whether residents were unhappy with the collection service itself or with the new direct billing to residents.

The on-street parking policy shows 53% of respondents were satisfied (25% very satisfied, 28% somewhat satisfied) and 25% were dissatisfied (14% somewhat dissatisfied and 11% very dissatisfied). Twenty-three percent of respondents did not answer this question, likely because they have off-street parking such as driveways and garages, and are not aware of or effected by the process. It is important to note that 2011 is the first year of a revamped on-street parking policy. In 2011, residents who utilized on-street parking purchased a resident (or visitor) pass for a \$15 annual fee as opposed to a call-in program for guests and a resident pass at a cost of \$36 in 2010 and prior years.

Ninety-one percent of respondents were satisfied with the overall cleanliness and appearance of the Borough.

Dedicated Street Millage

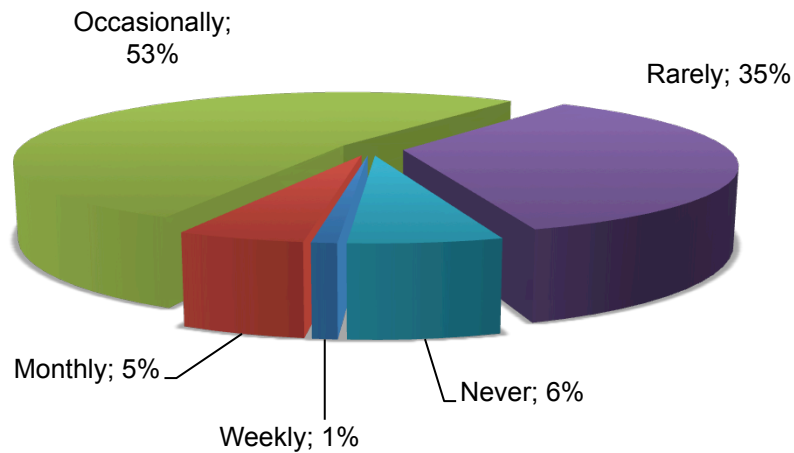
Survey participants were asked if they favored a dedicated millage for street maintenance. Of the 231 respondents, roughly one third (34%) favored dedicated funding for streets, while another third (31%) did not. More importantly, 35% of those surveyed selected “unknown” on this question.



Borough Communication

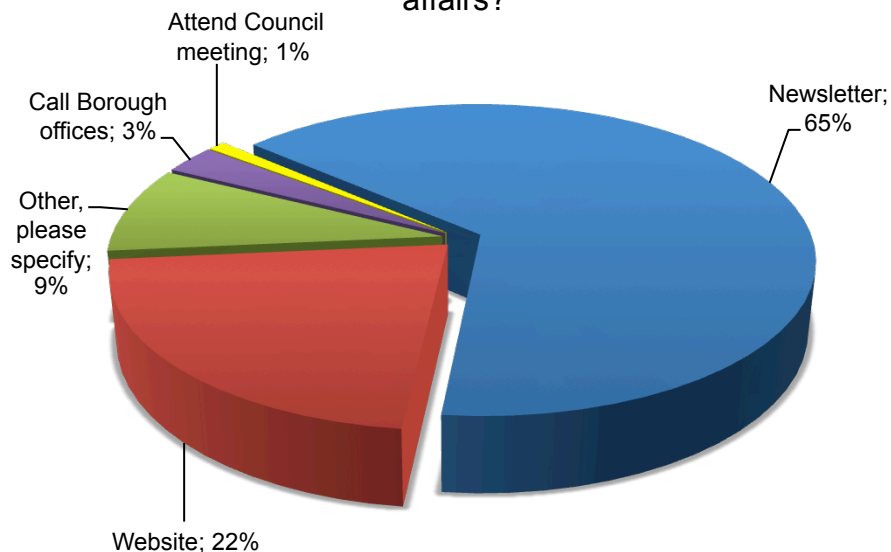
Roughly half of those surveyed (53%) had occasionally contacted the Borough offices, with 35% stating they rarely contacted the Borough. Five percent contacted the Borough monthly and two respondents contacted the Borough office weekly. Six percent had never contacted the Borough office.

How often do you contact the Borough offices?

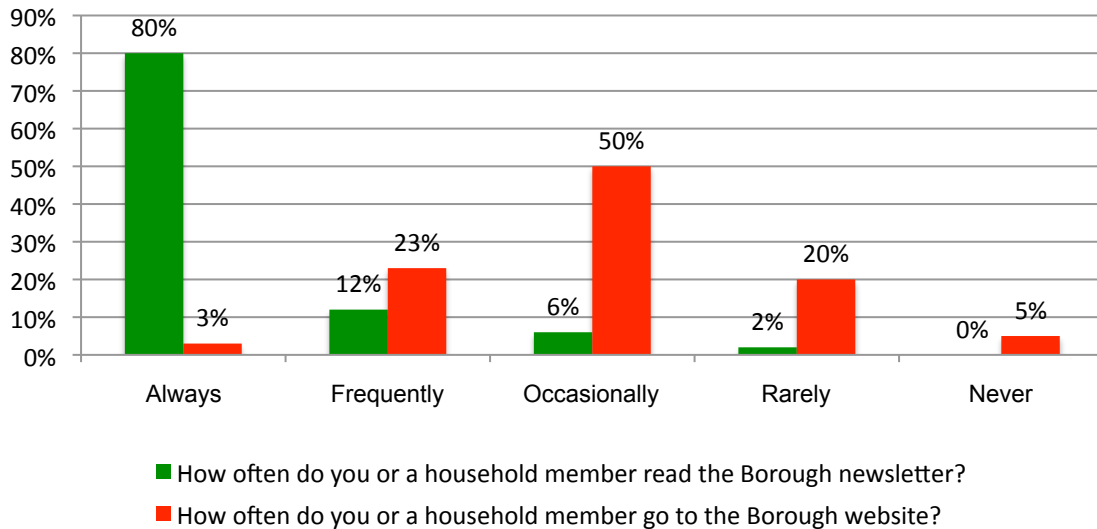


Most respondents obtained information regarding the Borough's affairs from the newsletter, with the website being the second most used source. For those in the "Other" category (9%), they responded that they obtained information from word of mouth or by direct communication with a Council member. Only 1% of respondents attended Council meetings.

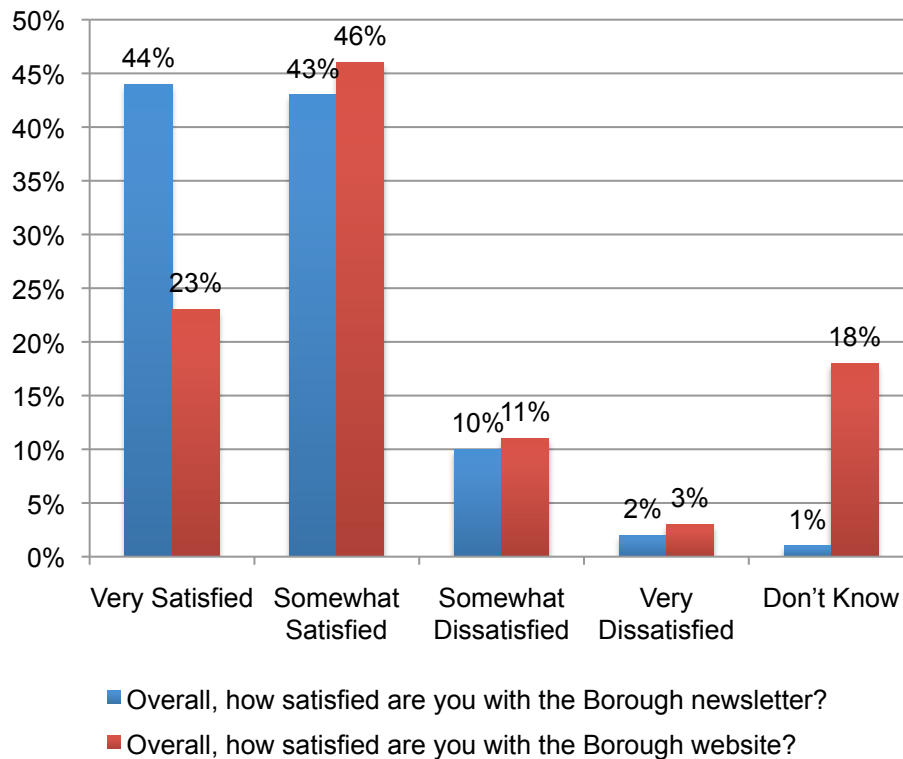
How do you obtain information about Borough affairs?



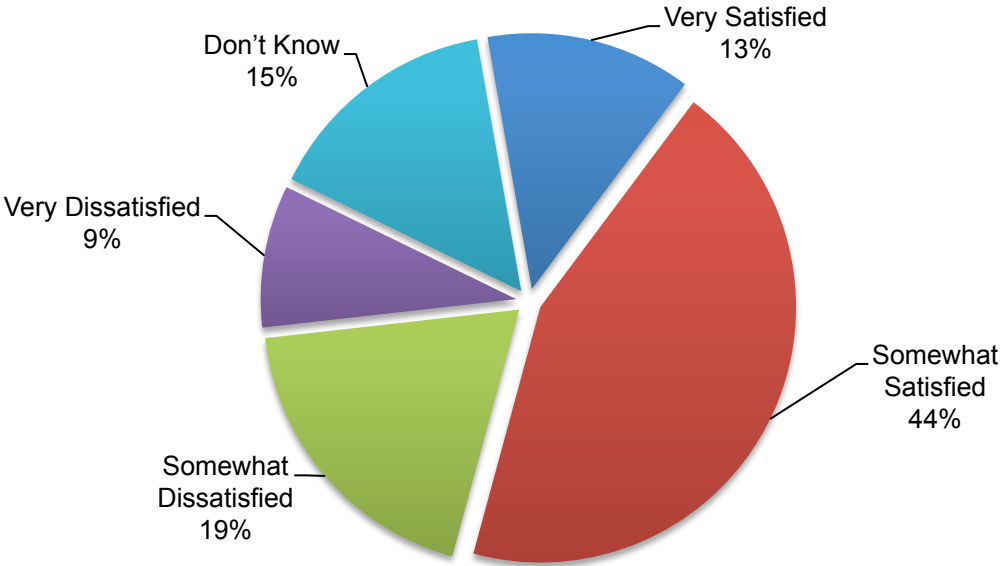
It is clear that residents use the newsletter as a source of information. Roughly 92% of respondents read the letter always or frequently. On the other hand, the website is less utilized by residents with 25% rarely or never viewing the Borough website.



Those surveyed were asked about their level of satisfaction with the two primary means of obtaining information about Borough affairs. As indicated below, participants were generally satisfied with the newsletter and website.



How satisfied are you with the job Council is doing in keeping citizens informed about Borough business?



Appendix A: Resident Comments

At the end of the survey, participants were given an opportunity to provide comments. Below are comments from the respondents.

1	PLEASE, fix up Edgewood Avenue. It's an embarrassment.
2	Would love to see cardboard recycling, a completion of the sidewalk network and more thought given to bicycle and pedestrian use when repaving and painting the streets.
3	Make the woodland hills school district lower their mileage rate. Some homes are an eyesore, they need to clean up.
4	Lacrosse Street is seriously in need of repair. For those of us who live there, it is unsightly and dangerous.
5	Web site is hard to navigate. I had some trouble navigating the site. As a new resident, it wasn't clear that it's MANDATORY to pay taxes quarterly. We got hit with a \$40 penalty this year, because of it. Tax office phone number was outdated on the web site. I'd also like to see recycling expanded. Our old place in Wilksburg had a more comprehensive recycling program. We have to take all cardboard/paper to construction junction.
6	The Newsletter is a fantastic way to get the message out in the community. However, it is not as effective lately as it once was as it mostly covers "old news" now. As a monthly reader I wasn't aware that "borough business" was even covered in the Newsletter; obviously that could be improved...not just covering the "good news" but other more controversial matters. CC Mellor Library remains one of Edgewood's shining points.
7	I like to be able to walk to places I need to get to. I wish there was a more pedestrian-friendly route to get to Edgewood Town Center. I wish traffic stops (signs) and speed limits were more aggressively enforced on the busier Edgewood streets, e.g. W Swissvale Ave.
8	Generally when I go to the borough office with a concern, I am satisfied with the response.
9	There is no reason our borough doesn't look like Mt. Lebanon, Oakmont or Sewickley other than the lack of interest on the part of DPW to make it so. There seems to be a disinterest in learning from other communities. The weeds in public areas are awful, and I'm especially thinking of along Race Street, on the hillside coming down to the overpass.
10	Well run borough, fire and police department. Just one minor suggestion -- the police do a wonderful job in ticketing cars with no permits; however, they should monitor the parking lots (in particular Oakview Avenue) for cars parking there illegally. Other than that, I am very satisfied with the services I receive from the borough. Thanks for such a good job.
11	Code enforcement in the Borough is a mess. I have never seen so many run-down properties as I have lately. In the winter snow removal from sidewalks is a joke. Something should be done about this. Up-keep of the Borough, including commercial and rental properties, begins with Code enforcement. It should not be an over-looked item. The Borough officials should consider re-negotiating the police contracts and salaries before charging additional fees for services. Why are the police officers not enforcing the traffic laws? I listen to the scanners. Time after time when drivers are pulled over they are let go with a "warning". If the police wrote more tickets perhaps it could be a revenue source for the borough and perhaps keep some of the undesirables out of the Borough because they know they will be watched closely. The fire department seems to be "tapped" for all community events (Light-up night, movie nights, Community Day, Halloween, National Night Out and many others). How long will it be until those guys get "burned-out"? Why can't the administrative staff, police force and even the DPW workers volunteer some of their time for these events like Community Day? It too would save the Borough money.
12	Providing recreational activities, etc. for the youth is a vital component for the Edgewood community
13	Love Edgewood - only suggestion is to change the traffic light at Swissvale Ave and Maple: there is very light pedestrian traffic that doesn't seem to warrant a constant "Walk" delay. Maybe switch to a "Walk" push button?

14	Revert back to having the refuse/recycling as being part of Edgewood taxes and not a separate fee, even if this means a millage increase.
15	Why doesn't the newsletter even report on the actions of council?
16	Households need to be more responsible for the appearance of their yards.....fines should be given for trash cans not being removed after trash is collected
17	1) Critical intersection streetlights are burned out and never fixed. Why doesn't someone do something? (2) Street directional signs are bent almost everywhere. Why isn't the borough fixing street signs? (3) It's great to have kids-based programs at Koenig Field, but what about if you don't have kids. Why not offer adult runs, adult recreational activities? (4) The library is a great facility, but who's responsible for their sidewalks? I've seen people fall, because they are dotted with craters and have been for three years.
18	1) Our police are excellent, friendly, kind, and helpful. However, it seems like we have too much of a police presence. They patrol very frequently past my house on Oakview Ave, waiting at the cul-de-sac at the end of the street, and this makes me nervous. 2) We would like to see curbside paper/cardboard recycling 3) We are unhappy that the train station never turned into something that we could use. We thought maybe a coffee shop or community hang-out type place would go there; that corner is so pleasant and wants to be more usable for people walking by. 4) The Koenig field playground is locked up and the park at the end of Oakview had all its play structures removed -- we would like these playgrounds to come back.
19	Better communication with community groups to encourage more volunteer participation.
20	Very satisfied. However, the re-routing of the 61a has impacted my satisfaction with living in the Borough.
21	I am very disappointed in the changes in the newsletter. There is a lot of wasted space, bad editing, advertising material posing as editorial content, and I miss the calendar, which I thought was one of the most important features. The extremely early deadline makes it impossible to get news in on time -- an event I would have had to submit for the June/July issue on May 1 hadn't even been planned yet.
22	I believe that Council needs to include details of its discussions and resolutions in the newsletter. And how people voted. In this year's elections I did not vote for Council because I had no idea where people stood on issues. The newsletter included info on the candidates that was completely uninformative. Condensed Council minutes may not be the most exciting reading, but they are critically important news, and the community needs better access. I feel at times that the newsletter is constrained to stories only of broad and general interest and written with a "good news" bias. I think a good newsletter covers all facets of the borough and therefore some description of what Council is discussing and resolving is very important, even if some % of readers don't care about those details.
23	We are generally very happy with Edgewood itself, but the surrounding neighborhoods create a problem. My husband was robbed at gunpoint at the park-and-ride in Wilkinsburg. The convenience of the busway was a major reason for moving here, and we don't feel safe using it anymore. We love Edgewood, but will likely go elsewhere when we move in the next few years because of the safety issues that are so close by.
24	Newsletter could cover subjects more honestly i.e. borough manager does not have to give OK or read articles before they appear in newsletter.
25	More police presence is needed. Crime is a serious problem in my neighborhood and in more of Edgewood.
26	The CC Mellor Library and Edgewood Community House is one of our community's most important assets/resources. Please do everything you can to continue to support both library operations and building maintenance.
27	I just went to the website when I was asked this question. I have signed up for email alerts and this will make me visit website more frequently.
28	Not sure if Borough is responsible for sidewalk repairs. Several curbs on Chestnut have been in disrepair, not sure if it's because of street cleaner truck. Our side property is being billed for trash pickup when there is no dwelling. Having to deal with collections from WM.
29	I live on West Swissvale. I cannot believe the amount of trash that is dropped by walkers going down my street to get to Edgewood Towne Center, or drivers zooming past to go on the parkway. I

	and several of my neighbors have had bikes stolen, outdoor statuary stolen, and gardening tools left in an unlocked garage or shed stolen. Anything that is not nailed down is culled from walkers by. Any chance of opening up the back entrance to the town center, just so that some of the foot traffic is diverted elsewhere? For the second time this season, I have to go buy a new shovel. Again.
30	Your questions that say "Check all that apply" do not allow for more than one item to be checked.
31	CC Mellor Library is outstanding and deserves to be supported by the Boro.
32	The Boro is noisy and high air pollution in its residential area. There are no natural or hardscape barriers against bus, TRAIN, and PARKWAY noises and pollution that makes it hard to open windows and enjoy Edgewood's parks and natural ecology. The Boro Manager is more of a jokester than a manager, and the police seem to be siren happy.
33	After approving the busway the appearance along Edgewood Ave. is deplorable, yet the Swissvale segment is attractive. Why did we not get that upgrade? Also - when calling the borough to request code enforcement there is not action. The code should apply to all.
34	Instead of fighting the busway, monies should have been spent on fixing Edgewood Avenue like was done on the Swissvale part of Edgewood Avenue.
35	Police: fewer "driving while black" driving stops; are they driven by racism? Open the gate on Laurel St so it's easier to walk to KMart & Giant Eagle.
36	I would love to use the tennis courts in Edgewood, but they are in deplorable condition!!!! Please repair!
37	It would be nice to be able to pay via paypal for recreation signups on the boro website. Movies would be great on a Friday, so younger kids could stay up later.
38	Very unhappy with the new process for overnight parking. Went from bad to worse.
39	Eliminate parking permit for homeowners - at least one vehicle. Bring back community day parade. Help fight against the primary school field changes. Possibly purchase the land and keep as a field. Turning it into anything but will drive residents out around it lowering property values and quality of life.
40	The railroad wall along Pennwood is pretty embarrassing. I hate to send visitors from outside Edgewood to our house that way. The dilapidated rusted metal "bus stop" on Swissvale = which was still there last I saw - is a disgrace. I think the Borough does a good job of keeping the streets clean in summer and cleared in winter.
41	A blog like the park place association has with email updates. More traffic control. The streets are dangerous especially for bikers and walkers. Over all we love living here.
42	Save money by consolidating services with neighboring boroughs. We are too small to afford good services.
43	Part of the reason I feel safe living in Edgewood is because of our dedicated Police force, which keep our streets patrolled and protected.
44	I believe that they do a great job with the tools available
45	Love this community but wish the police would take a stronger stand against speeders. My street (Race) and Greendale see drivers flying through WAY over the speed limit and also blowing through stop signs. Makes for a dangerous situation.
46	I really appreciate the children's activities and the community day event. I wish there were more events at Koenig Field. Two points that could be addressed: the condition of Koenig Field is deteriorating. The tennis courts and the playground equipment. It will take money, I know, but it is a huge community asset weakening before our eyes. Can we address vacant houses that are not being taken care of. We go to Koenig Field quite a bit and right on Race St. there is a house that is falling apart right across from the park. Weeds are growing onto the sidewalk. Can't we enforce a code. This is a house that comes to mind because we see it all the time and it is an embarrassment to our borough, but there are others. Again, thank you for the community events and we wish there were more of them.
47	Newsletter is a joke. Written on a third grade level. Bring back the former editor and get rid of the rum dums handling it now
48	Consider putting a stop sign at the intersection of Laurel & Swissvale. Often times cars are parked their illegally, making a right or left turn from Laurel, very dangerous (you have to inch out & pray another car isn't coming & hit you.) Even if cars are parked legally, when there is more than a

couple, visibility is poor. I have even witness Edgewood police having to inch out hoping to not get hit while exiting Laurel. Also, as a resident of Lincoln, something has to be done about parking during events at the Country Club. Last night, with the swim meet, there were 2, maybe 3 teeny sign that directed people to park in the K-Mart parking lot for the swim meet. Many of my neighbors were ticketed because they didn't know that was an option. The club should make sure that their guests know in advance they can & SHOULD park in guest parking at K-Mart during this time and require them to provide larger signs. An 8½x11 sheet of paper is not an adequate size sign to see while driving (and the information on the signs only covered 1/3 of the page - very small!!) You probably don't have much control over the club, but it would be nice if it was mandatory for their patron to park at the Edgewood Towne Centre (ETC) and provide an estimate of the number of guests they expect & have the gate open if a certain amount is expected. It would also be nice if it was required that they provide valet parking from the club entrance to the ETC parking lot – would give some college student a job & some extra cash. Lastly, with Going Green a ubiquitous part of our life, it would be nice if we could walk to the ETC using the gate at the end of Laurel. It seems ridiculous when you want to make a quick run to the store, you have to drive, or walk out of one's way to get there. In my opinion, Braddock is too busy of a road to walk on, especially with the freeway on & off ramps, and walking down Edgewood, near the bus line, is not efficient. I definitely would cut down on my driving when shopping at the ETC if there was an access gate at the end of Laurel. If one would pitch it as environmentally friendly, I think people would be on board. A full height turnstile could be installed to prevent shopping carts from going through (<http://product-image.tradeindia.com/00378786/b/2/Full-Height-Turnstiles.jpg>) That's all I have now! Thank you!

- 49 Koenig tennis courts need to be repaved. Some sidewalks are still in bad shape. I don't feel safe walking under the underpass by the borough building - some kind of barrier between cars and sidewalk is necessary. The underpass is also not well lit, and there is always the smell of pot when you walk in that area. Someone must be smoking somewhere in that underpass/train station area.
- 50 PLEASE do something about Edgewood Avenue - it looks horrible, from the street to the fencing - Swissvale is so much better! When I moved here it was a place of envy, but we do not have anybody making sure people are taking care of their homes and lawns, it looks awful. Don't want to live here anymore. Not the same Edgewood of 15 years ago, and there is no reason for that.
- 51 What is going on with the abandoned Holiday Inn? It is ugly and unsafe. It should be torn down.
- 52 Police and Fire Depts are top notch. Do not like having to call 911, prefer being able to reach a person in Boro vs 911 operators. Would like Boro council to make available their phone numbers on website should one have a concern to express. Would also like to see our Boro bldg. windows repaired or replaced.
- 53 Speeding up Race Street is a big problem. I wish the Borough would consider speed bumps on the stretch before the light.
- 54 Crime reports in borough newsletter make no sense. They should be rewritten into a clearer format.
- 55 My only safety concerns are with the police who like to follow you through the borough at night almost in a bullying fashion. AS for recreation, it has gone nothing but down hill since the removal of the recreation director position and board. As a "lifer" I grew up in a great little community and have seen that Edgewood slip away. Bring back the old weird Edgewood.
- 56 I have lived in Edgewood since 1991 and now I have several family members and extended family members who also moved here. I used to own a home on Maple but now live in a condo on East Swissvale and do not feel as safe here as in the past. But it is a wonderful community with so much to offer-beautiful library, symphony, etc. Keep up the good work!
- 57 No millage unless it includes sidewalk maintenance. Since moving here, my taxes and garbage expenses have gone up over 50%. That's unacceptable. It would be nice to field a softball team, or league at Koenig field. I think people might attend. Also, I'd like to get a law passed that makes it illegal for big rigs to "engine brake" on the parkway. It's a noise polluting nuisance that keeps us up at night. Thanks for doing this survey. I hope it helps. Also, we should build a bridge over the train tracks and into Edgewood town center. That Kmart is going to go out of business because it's so hard to get there from here without driving. That town center needs our business.
- 58 We really need a full time code enforcement employee. We have so many pedestrians in our area,

	but sidewalk snow removal regulations are not enforced (even if a citizen, like myself, is willing to inform the borough of uncleared walks). I've also noticed many lawns that are a mess with grass that is sprouting (again in violation of borough guidelines). I also would like to see our police officers monitoring crosswalks (again, because there are so many pedestrians in our borough).
59	The playground is in desperate need of repair and is a very poor representative of Edgewood. It is dangerous due to peeling paint, chipping wood, swings that are too low, broken plastic, etc. The center of the play area is over a sewer cap. When there is flooding in that area there is contaminate water that goes over the bark. This playground needs immediate attention to do some minor repairs and a longer term plan to upgrade the equipment.
60	I think that Edgewood Borough government is extraordinary. Council members spend long arduous hours in decision-making over Borough business, a thankless job as they attempt to meet mounting expenses with dwindling resources. The police and fire departments are beyond exceptional. I am so grateful for their dedication and hard work. The police have had to deal with an alarming increase in criminal activity, no doubt reflecting economic times and increased drug traffic in Pittsburgh at large. Officers have been so successful in solving major crimes. At the same time, I was so moved by how gentle/sensitive Officer Bryan Wyke was with an elderly disoriented driver recently. He and other officers handle so many calls each shift, but he took time from his busy shift to sort things out, call for medics, make certain that the gentleman was safe. Peace Officer rather than Police Officer... A presence in the community that is so trusted & respected. Edgewood is also so beyond fortunate to have the dedicated individuals who voluntarily serve in the Fire Department. To all who manage the Borough, I want to say, continue to reach for excellence. Continue to excel at what you do. Thank you so very much for all that you do each and everyone!
61	In June 2010 I & a neighbor attended a council meeting & voiced our concern over the increased traffic & number of vehicles traveling too fast on Elmer Street, which has occurred since the speed limit was lowered on Maple. Motorists are using Elmer (& Dewey) as a cut through from/to the parkway. The council said they would review possible resolutions to this problem and see if they could include funding for a resolution in the upcoming budget. That was one year ago & I have not heard anything since. We did get a speed limit sign installed on the street, but it is 25 mph, too fast for our short street & the sharp bend. Please lower the speed limit to 15 mph or limit access to Elmer during rush hour (making it one way during rush hour) to help alleviate vehicles driving way too fast for conditions. Thank you. Cynthia Savitt my5katz@comcast.net or 412.241.6089
62	I am concerned with crime in Edgewood. I really don't know if it is increasing or I just happen to have heard about a few instances, personally. I would like the opportunity for a community forum/meeting to discuss crime and prevention methods for residents. Thanks!!
63	Regarding question 18: I would have answered yes if I was reassured millage will not increase. Also, if not from the millage: how are the streets maintenance paid for? Also think the School District should pay a fee for using our streets with street-damaging buses.
64	I wish the police were more vigilant about enforcing speed limits in the Borough. My wife and I live on Greendale and our driveway faces Allenby Ave. Cars regularly exceed the speed limit on Allenby by 15 to 25 mph. There are many small children that walk and play along Allenby, including my own. My wife has voiced her concern to the Borough before and was told that the police would do something about it, such as laying down speed strips to record car speeds. However, nothing was ever done about it. I would encourage someone to sit in our driveway one morning and see for them self. Aside from the safety issue, this is frustrating because the Borough vigilantly enforces overnight on-street parking. I walk my dog up Race every morning and know for a fact that if you park on the street overnight without a permit or calling it in, you will get a ticket. Unfortunately, the message the Borough is sending to its residents is that generating revenue is a higher priority than the safety of its residents. Sincerely, Josh Hammerstein 546 Greendale Avenue
65	Edgewood town Center brought undesirable change to area it's reported that Get-go gas station is moving to Region Square that will also downgrade the area in terms of quiet environment, noise and congestion.
66	Please relocate and fix up the playground. I walk with my son all the way from Morris street to the Frick because Edgewood's playground is in poor shape and sometimes smelly!

67	The Police department is fantastic. The streets are in generally good repair. Need some sort of grant assistance program to help people fix their sidewalks.
68	I think that it is essential that the borough pass a law allowing the police to ticket jaywalkers. Many pedestrians walk when the light turns green and not when the white figure pops up on the walk screen. This prevents traffic from flowing efficiently and prevents accidents. A hefty fine given consistently will help curtail this type of behavior. Jaywalking is against the law and it needs to be enforced in Edgewood. Thank you.
69	The facilities at Koenig Field need a major overhaul; they are not the quality of community facility that I expect and are not commensurate with the rising home values in this area. People here are comparing these facilities with those in higher income suburbs -- not with Wilksburg. The track is rutted and the fields and related areas are worn and out of date. It's time to make an investment in the field and related facilities. I want an improved Koenig Field and I am willing to pay more for it.
70	The current parking permit rules have created a nightmare. I think the permit should be for the street you live on, not someone else's street. The original planning of strict rules turned into a lax system. Something has to change. I've made suggestions to the Police Chief...never got so much as an acknowledgment of my communication...very sad. I always get a response to my email to the Boro Manager.
71	A dedicated mil for streets should not be considered. The community is dissatisfied with the mil for garbage (taken out of the tax base and passed on to the citizens). Council in general needs to involve the community more (better communication). The way the tax increase was handled last year and the garbage fees this year need to be drastically improved. The community feels like these were "sprung" on the citizens. If we continue to dedicate mils for services, what is the need of Council?
72	The newsletter should publish the ballot(s) before the primary and general elections, so voters are not surprised by the issues or positions on which they are expected to vote. Ivy Street has been the worst paved street in the Borough since we moved here in 1996; the Borough staff patches it every few years; but it really deserves to be repaved -- and its only about 220 feet long.
73	I try very hard to be informed, but I generally have no idea what the Edgewood gov. structure is, who is involved, how to be involved, how to contribute. And why are there no more summer movies? They all seem to be cancelled. I would love to see a resource about how to be more involved.
74	Maybe garden club or another organization could keep up trash in regent square outside library and landscape of borough building (weeds in ivy) and library
75	Add paper recycling pick-up. Stop vehicle break-ins around the deaf school.
76	Koenig Field is frequently locked when I would like to use it. This is true even when the boy scouts don't have Christmas trees in the lot. Why is the field locked? Koenig field is very unfriendly to dogs. Dog owners pay taxes too. I am a responsible dog owner, and I disagree with this policy. There has been a significant increase in crime - thefts - in my neighborhood since moving to Edgewood. I am very concerned about this. What is being done? What can be done? Off street parking permits are an incredible nuisance for residents. I disagree with this policy. Many of the trees on the sidewalks are overgrown - over the tops of our houses and pulling up sidewalks and streets. Residents are expected to pick up the tab for any repairs even though they did not plant the trees. This seems unfair.
77	I would like to see the council meeting minutes posted sooner. I would like to have the police blotter listing specific events included in the newsletter. Telling us how many incidents is useless. It is more pertinent to have important police events (i.e. robberies) listed by location. I would like to see in the newsletter and on the website a place for citizen comments, or editorials. Perhaps a community bulletin board on the website? We need to have a two-way communication with each other. Overall though, we have chosen to stay in Edgewood because of its community feel, proximity and safety. I understand that safety is a challenge given our urban location.
78	Make the Borough website more user friendly so that information can be located on it with greater ease (maybe a site index?). Provide some means (e.g., an on-line community bulletin board) for Borough residents to receive news and announcements between newsletter publications. Not every resident passes by the marquee in front of the Borough building on a daily basis. If this sort of on-line or telephone line exists, it is not well advertised.

79	Just feel that Edgewood is very clique-ish and racist.
80	Any way to make the tax collectable by employers? I hate completing the tax forms quarterly and would rather just let the employer pull it from my pay on a regular basis (like city of Pittsburgh tax is taken?)
81	The Koenig field playground was not in good repair the last time we visited about a month ago. It could use some repairs and maintenance. I took some friends who are moving to Pittsburgh soon there and was actually a little embarrassed.
82	Many of the borough's activities are focused on families with children. We do not have children, and I imagine a sizable percentage of Edgewood residents are like us. I wonder if you should consider what kinds of activities or services should be offered to boomers, older residents, empty nesters. Thanks for doing this survey.
83	Although the motto for Edgewood is "A Community with Pride", the borough building could use some significant improvements such as windows, doors, etc. How much pride does a poorly maintained municipal building show the world?
84	Keep up the good work! The communication is much more efficient than 10+ years ago. I was pretty sure Borough government was doing "good things" *then*, but now it is much easier to KNOW. Nixle has already been useful as well, thanks.
85	The Koenig Playground is a disgrace to the community. It looks like something in the slums and does not show well for families with children. Also the sanitary conditions are unacceptable.
86	Just a note...for the question about sports, you can only choose one...My child do or have done all. Let's see, I think that possible more advertising could be done for the recreation programs. I particularly like them because it is a way for the children in Edgewood to connect given many of the children go to various schools. At times the numbers are low, and I think there are several close families in Regent Square, and other areas bordering Edgewood that would likely enjoy the programs. I am not sure if the Edgewood Club gets any borough funding, but it would be so nice if the club would consider a more affordable membership for swimming for the 3 month of pool season (under 400 dollars). It is simply unaffordable for our family which I think is unfortunate as a long time resident. Or, possibly Edgewood could partner with Forest Hills which has a very affordable membership, but only for residents. The small park at the end of my street, Oakview is officially closed as far as I know. It would be excellent to get a few garbage cans since many people walk their dogs but often don't clean up. A picnic table would be great, as well. It is small, but a nice green area that could be better utilized I believe. The playground could also use some TLC. Portions of the playground equipment have been broken for years. I wonder if a fundraiser that residents could take part in, especially those with young families might be a way to raise some specific funds. Also, please consider either hanging the basketball hoops back up and possibly having open times for the batting cage. I had heard that there was some trouble with youth when these things were previously available...however, we have a very large and excellent police force for a very small area and I am confident that they could monitor the park. In terms of real estate, I think that the local, public elementary school could be better portrayed. I think that some people don't move into the area and they are missing a gem. The school district as a whole has improved substantially over the past 5 years and should not be an obstacle to families selling homes in the future. Hope that helps! It is late, so I hope it makes sense!
87	Public safety is an enormous concern for us in my corner of Edgewood. I said I felt generally safe walking in the borough after dark, but that answer was based on the entire borough. Living as I do so close to the Hamnett Street busway station and the Wilksburg neighborhood around it, I feel very concerned. There have been many holdups, muggings, some shootings and even a murder within a quarter mile of my house in the past two years. The police have tried to be helpful, but the Port Authority has done nothing to secure the station and it has become a nest for vipers, so to speak. I want to stay in the borough: I have no plans to sell my house and move, but that could change if things get more violent around the part of Edgewood where I live.
88	I would like to see a 'neutral', third party arrange for a 'meet the candidate' get together where candidates for Boro office would take a few minutes to tell us why they wish to service and to allow residents the opportunity to question incumbents and new candidates regarding their positions.
89	The fence along Swissvale Ave and the busway is and eyesore and provides a negative impression when entering Edgewood. The intersection at Maple Ave and Brinton Road needs a

	Yield Sign for drivers coming into Edgewood from the bridge over the parkway. It could be placed in the flower bed that we maintain. Someone is going to get hurt there.
90	What happened to calling the boro to let them know we are leaving for awhile? I look for more police protection for unoccupied homes.
91	The recreation question only allowed one thing to be selected. We have done all recreation programs offered. I would like to see movie night every week (but preferably on the weekend) and would like more recreation programs offered.
92	In the last five years, we have seen the recreations, activities, and events decreasing in number and caliber. The lack of a rec director severely affects the borough's ability to provide adequate programming and activities for our youth. The loss of the parade, the race, community day's shortening, santa claus on the truck, garbage collection fee, no cardboard recycling as opposed to single sort recycling which is available in many other communities in Pittsburgh. Our taxes stay the same and our services diminish.
93	Government has improved greatly since Mal Hellet became mayor. It would be great if council added a few visionaries and creative thinkers. The Edgewood Foundation is an example of what happens with creative leadership and Council could do well to follow their lead.
94	I think Edgewood needs a clean, safe playground. I wouldn't take my grandchildren to the Koenig Field playground because of the occasional sewage back-ups that have occurred over the years. One way to keep younger families in the borough is to provide a better play alternative for younger children. Perhaps the vacant lot next to the school would be an appropriate site. Also, as a walker I see many sidewalks in need of repair, and see some poorly maintained properties. Not certain if we have an inspector, but it seems to me that a review of the exterior of properties for code violations wouldn't be that difficult.
95	Recreation activities have declined sharply. I was a member of teams and programs during the height of their popularity. More should be done to draw in kids from other neighborhoods especially for basketball. Having one person run all of these programs would greatly help to streamline them and bring them back to where they once were.
96	Allow restaurants on the Edgewood side of Braddock Ave. to have liquor licenses! It's awful that a wonderful, successful restaurant like Legume had to leave the neighborhood because of this silly policy!
97	There was a time when my children were young that we participated in all the activities. They were vital to our staying in the Borough after the school merger. I'm aware that slowly through the years, much of that has been put on the list of not all that important, but it is so the opposite to this "community". All you need to do is talk to kids who grew up in Edgewood and they will tell you of their memories. Many come back here to live if they can afford the taxes. The borough always presented itself in a well maintained manner. It will help when the borough building gets up to par. It says so much to prospective buyers. To keep Edgewood as a desirable place to live the market value of the houses and their upkeep must be maintained. Times have been tough but Council has gone through a period of inertia. It is time to get this wonderful place back on the list of a most desirable place to live.
98	Movie night moved to an email only invite? Asked to be added and never was. I think if it's not for everyone it should be taken out of the budget. Holiday parties are great but we've left a few without the kids 'goodies' because they weren't being handed out until the end. Most parents of young children need to leave early. the crying when they don't get whatever is frustrating, especially when their names have been on a list for weeks beforehand. Overall it's a great place to live, and the holiday parties are charming, I just wish our school system performed better - it's why many in the area are moving (or planning to in the next few years). We pay too much in school taxes for the education kids are receiving. An Edgewood Primary teacher told me most of the teachers there send their kids to private schools. Can you influence more charter schools?
99	We love living in Edgewood. Suggestions for improvement include: More updates on the borough website. Inclusion of e-mails for council members and other officials so they can be directly contacted. While we indicated participation in borough sports activities, that is a past reference. Our children benefited tremendously from those activities, but they seem to be diminishing. We believe that would be an extreme deficit to the community. The baseball, basketball and soccer programs are critical to building a centralized community. Please don't let them subside.

	Edgewood needs its sports and other community activities like Santa bringing candy, the community day parade, community day activities to maintain its "Americana" reputation. Please continue to fund the "little" things that make it all happen.
100	Recreation was great in the borough 3 years ago. Now there is no haunted house, no baseball for over 12s, and basketball has fallen apart.
101	Fix the Koenig playground. I understood the millage rates would go down since the garbage is no longer supported. When can we expect to see that decrease? Can we secede from the woodland hills school district? What is the long term plan for the trees between the sidewalk and streets-- many are sick and all are disrupting sidewalks around the community.
102	I think the Borough has a good basis going for it, though the execution is a bit flawed. The newsletter, for instance, is a wonderful idea. But the text is often riddled with errors of syntax, spelling, or formatting. For me, I would like to see Edgewood fighting for better, safer public transportation (i.e. advocating for the reopening of the Busway stop at the end of Maple I think would radically change a lot of Edgewood residents' relationship to public transportation, especially at night) or working to make the Edgewood club and pool affordable for a summer membership only. I realize that both of these things (Port Authority and Edgewood club) are in fact private businesses, but their costs-- in time and in money-- are prohibitive, and I find myself going to Squirrel Hill regularly as a result for social things, neighborhood outings, and swimming, when I would like to support my Borough more.
103	I signed up to receive text messages alerting me about borough news. I thought I would be informed about security issues, but I have not rec'd a single text about break-ins or even when a neighbor's son was threatened walking home from the library. I learn of these things by word-of-mouth.
104	Please continue to invest in the maintenance and improvements of our cornerstones that define our town - borough building, Edgewood Club/Library and park across from the B.Building. Please strictly enforce ordinances - sidewalks, front porch/lawn maintenance, homes/buildings within code - this keeps the high standards and all property values up! Keep the police presence high visibility - on bikes would be great too! Also, be sure that they are FRIENDLY, not 'tough guys', yet enforcers. This is important for our children AND teenagers to have good experiences with law enforcement from early ages. THANK YOU for seeking our feedback!!
105	I am concerned about the rising cost of the recreation programs vs the amount of service and the upkeep to Koenig Field-not sure where all that money is going since there is only a part time person running this and no repairs have been made to the field in a long time. Thanks
106	Leave removal on East End Ave is poor because of people parking there to use the retail area. How about a large street sign as I once saw I n Forest Hills that sat on the edge of the street and said no parking today because of leaf pick up? Also when I moved to Edgewood traffic violation enforcement especially around parking was much stricter. Today people park in any direction wherever they please on East End and the one way on Sanders is a joke.
107	I would like an ordinance enforcing property owners to keep their property free from junk and mowed.
108	The newsletter is not really a newsletter; it is more a repeat of the same information and serves as a "tool" to present an edited message, not news. There also seems to be a lack of attention to tree trimming and care in the borough, which should be attended too. Taxes have gone up, raised by council, but services have not been improved, especially for the home owners closest to the business district. There seems to be a focus on the community from the borough up toward Maple Ave., and the area closest to the business district is pretty much ignored.
109	The residents and rec team offer quite a few programs, but they are insufficient and unstructured; The borough council could communicate more effectively by posting/pushing information rather than assume residents frequently check the website; they could also sponsor some community events; Also - Very dissatisfied with the condition of the tennis courts; Love the police coverage - would never feel safe without it.
110	Why does the Pennsylvania Municipal Service Company take about 2 months before they cash earned income tax payments? This delay happens repeatedly and potentially result in lost interest revenue to the borough. Payments of federal and state taxes are cashed within a few days.
111	The fencing and "landscaping" along the busway are a horrible front door for people coming into

	the community. I think improvements there would be huge--the community appearance is so good everywhere else, and such an eyesore there. It is high time that area got some attention!
112	Don't like the out of town parking plan.
113	We could do a better job of cleaning up the square and making it more presentable. I understand this needs consensus from 3 communities, but how hard is it to agree this should represent the pride and commitment of everyone living within Edgewood.
114	I am completely dissatisfied with the lack of attention given to borough trees planted on curbs. I will be getting in touch with council regarding the one planted on my curb, as it has been deemed unsafe by both an independent tree service and Nine Mile Run, yet no action has been taken. Being extremely conscientious, I replaced my sidewalk because neighbors kept falling on the lifted pads due to tree roots, (and knocking on my front door to complain that they had fallen), and I was afraid of being sued. The new concrete is already lifting once more due to the tree roots, so I have essentially thrown money out the window. I understand the love of tree-lined streets, but feel this same effect can be achieved with trees planted in yards, not on curbs. As a frequent walker, I am dismayed at the condition of borough sidewalks in general, and wonder why I even bothered to fix my own.
115	1.The newsletter seems to sugar-coat Borough business. I would rather see issues explained honestly. 2.I'm very displeased that the Community Day parade was discontinued and without any explanation. 3.The newsletter calendar was very informative and handy and I'd like to see it come back. 4.In the past I've not found the Borough website to be accurate so I don't use it. 5.The level of service in the Borough is tremendous-police,fire,&public works are very dependable and make living here safe and a pleasure. 6.Receiving a separate Waste Management bill is needless.
116	We would like to see the Parade again!
117	Probably a bit Too heavy on police force and could do more with roads etc.
118	Our family participates in all sports, but the survey only allowed one choice. The pettiness of our former mayor has negatively impacted the borough, from the slow demise of the recreation program to safety concerns. Until the incidents last year, Edgewood was a very safe community. We hope these were just the result of a small group of individuals and do not lead to more incidents. Edgewood police is typically very quick to respond, and I hope that with a new mayor, there will be more consistency in dealings with the police. The borough website is not updated very often. In regard to the new recycling program, we still haven't been informed how to package the additional items. Do they all go in the blue can? Or should they be separated or put into blue bags? Edgewood has been good to our family; we hope that it can regain some of its earlier reputation and positive perspective.
119	MUST maintain Police force and budget for police to ensure safety and security.
120	At times, trees, shrubs, etc block the sidewalks. The condition of some sidewalks are poor. All citizens should be required to take care of these commonly used areas in front of their property. The area on Greendale across from the parkway exit ramp is often overgrown. The library is a true jewel in our community and the staff should be recognized for their wonderful work.
121	The rusty dilapidated fence along the busway is an embarrassment as an introduction to the neighborhood as are the uneven sidewalks. Whatever happened to fining residents for not taking care of their sidewalks. Also, isn't there a better color match than the wiggly black tarry patches on the cracks of some of the streets?
122	Couldn't select all sports - we do baseball, t-ball, softball & soccer. We go to other communities to ice skating & ice hockey. Prefer a full day Community Day - I miss very much the 5K, parade & penny arcade and hope to see them return. Would like a boro facebook page for news. Would like online registration for sports. Would like to see support for roller & ice hockey in Edgewood.
123	I think there should be greater collaboration, especially in the Regent Square (and possibly others), with neighboring communities. This is particularly important along Braddock Ave where the road and traffic are basically shared.
124	I have been a resident of Edgewood for 62 years and I am well satisfied
125	No very happy with the large amount of vehicles associated with rental properties in Edgewood. The number of vehicles is seemingly limitless causing congestion in the streets. Most renters park on W. Hutchinson causing difficulty for those who have to exit driveways. Parking ticket fines are too low to effect a change in behavior. I have cleaned the street in front of my house countless

	times due to renter or visitor parking during street cleaning times. Cleanliness of the streets are definitely on the decline.
126	Borough government needs to enforce the codes. Sidewalks are in terrible disrepair, shrubs, trees, are all overgrown and makes it difficult to walk. I keep my home in good repair and make it attractive to the boro while others are pulling the attractiveness of Edgewood down. Thank you.
127	Maintenance, code enforcement and police are vital to keeping Edgewood's reputation. A Borough police department is very important, even if it requires returning to part full- time/part part-time police.
128	Koenig track and field could use some work.
129	The big elephant in the room: find parking for teachers in places other than in front of our houses !!!!! Thank you.
130	It seems like I'm always sitting in my car at the Maple Ave intersection waiting for the light to change. Does it have to cycle thru the "walk, don't-walk" cycle every time? Shouldn't there be a button to push when a pedestrian wants to cross? ALSO: I'm not sure of our recycle policy. Do we recycle all plastics? Is paper recycled at curbside? Thanks - for asking. I appreciate it.
131	I'd like to see more staff around to clean up the neighborhood, seems they are stretched pretty thin. I know things are tight but I hope you don't cut the things that make Edgewood so special.
132	Many sidewalks remind me of Wilkinsburg. Surfaces are broken and uneven and many residents allow foliage to encroach into the right of way, sometimes requiring walkers to step into the street to get by. The current Borough Manager is doing an excellent job of keeping the storm sewer catch basin grates clear of leaves and debris before and after rain events. Speed enforcement is poor on Greendale Avenue. There should be speed-bumps to discourage drivers from using the street as a short cut whenever South Braddock Avenue is backed up. The County Housing Authority needs to be notified when they fail to shovel the sidewalk or cut the grass in front of their Greendale property.
133	On the question of walking after dark evenings or nights. That should be separated out. I feel save in the evenings, until 10 PM or so, but not nearly as safe at night (say after 10 or 11 PM). I am a walker.
134	Not on the borough, but losing bus service has done the borough great harm not only for residents but for future residents.
135	Keep Edgewood and Regent Square's character by not allowing chains (Get Go's) to open in the business district! The introduction of Get Go/major corporations would ruin the integrity of Regent Square- a major reason I moved to the neighborhood!!! Also it would be nice to have a crosswalk with yield signs between Hutchinson and Sanders to help pedestrians cross from one side of Braddock to the other.
136	A number of us had requested that the yellow no parking curbs be repainted last summer and they never did it, now it has not been done again and many of them have no paint left to indicate the no parking locations. If you give us the paint we could get it done!
137	I would like to see the newsletter provide more detailed information about borough crime statistics as it used to years ago, i.e., naming streets where crimes occurred, etc.
138	PLEASE ENFORCE RESIDENTS TO REPAIR THEIR SIDEWALKS FOR SAFE WALKING AND ALSO ENFORCE RESIDENTS TO CLEAR THEIR SIDEWALKS OF SNOW WITHIN 24 HRS. OF A SNOWFALL.I DO NOT DRIVE AND AM UNABLE TO WALK TO THE BORO BLDG. FOR A PERMIT FOR PARKING DURING THE HOLIDAYS WHEN MY FAMILY VISITS. CAN'T THAT BE MAILED TO ME? ALYCE SMITH 1130 SAVANNAH AVENUE
139	Street parking policies are ridiculous. Parking fees will probably be the reason I leave the Borough. I understand that the possibility of a Get-Go is being explored and as a resident and community business partner, I hope that the council members and the community recognize the implications of big business entering our gentle neighborhood.

140	SIDEWALKS THOROUGH OUT THE BORO RANGE FROM VERY DANGEROUS WITH TRIPPING HAZARDS AND CAUSING DIFFICULTIES PUSHING A BABY STROLLER. SOME PROPERTIES HAVE HEDGES THAT ARE OVERGROWING THE SIDEWALKS. MANY LAWNS NEED TO BE MAINTAINED BETTER. GREENDALE AVENUE FROM BRADDOCK AVENUE TO RACE STREET SHOULD BE MADE A ONE WAY STREET OR HAVE PARKING RESTRICTED TO ONE SIDE OF THE STREET ONLY AND NO PARKING ON EITHER SIDE OF THE STREET FROM BRADDOCK AVENUE TO BEYOND THE PARKWAY OFF RAMP.
141	I purchased my home a year ago this past July. I feel Edgewood is an excellent community to live and own a home. My neighbors are wonderful; there is a "small town" feel here that is second-to-none. There is a constant police presence that enables the residents to feel safe and secure no matter what time of day it is that you don't always get in other parts of Pittsburgh. I had an issue a few months back in which I needed assistance from an officer and they were at my home within minutes and could not have been more courteous, professional, and helpful. I love the fact that I can walk to Regent Square for a bite to eat or to Frick Park to exercise. We are fortunate to have the "feel of the suburbs" so close to the city. I could not be happier with the borough and all that it has to offer.
142	Don't feel the borough officials are keeping residents informed, as they should be about what is happening in borough. Feel all services are slipping somewhat, as compared to in the past.
143	Why is there no bus stop on the East Busway? As a resident of Edgewood, this would be a huge plus for me and I'm sure many other residents. It seems rather obvious that the old train station would be a good location for a bus stop for the East busway. This is all the more relevant since the reduction in service of the 61A. I feel strongly that the borough should lobby for a bus stop in Edgewood along the busline.
144	Any thought put to a pedestrian crossing over the busway/train tracks to get from Edgewood Ave to Edgewood Towne Center????????
145	Increase frequency of road intersection line painting (pedestrian cross-walks, etc.)

Appendix B: Why did you choose to live in Edgewood?

1	Quality community, the home met our specs.
2	Close to Frick Park, Pittsburgh and we loved Regent Square.
3	Proximity to the city, beautiful neighborhood
4	To be close the Edgewood Club where I dance, had volunteered at the School for the Deaf, and it was on the bus line for my work in Oakland.
5	Proximity to city, airport. easy to get to all parts of pgh from here. like the neighborhood, trees, close to frick park trails.
6	Trees, nice homes, people walking, people gardening, people working on their homes, nice location to the city.
7	Quality of housing stock. Convenient to work. Real sense of community.
8	It was an affordable community, but still close to the city and I was able to get a house built after 1960.
9	Neighborhood amenities, proximity to city and Frick Park, walkability, public library
10	Initially because of its general proximity to CMU. We remained because of the sense of community that Edgewood has, the community sponsored activities, the beautiful older homes and trees, and the natural way you get to know your neighbors as you live here.
11	Tree lined streets! A vibrant sense of community Proximity to the City and Frick Park
12	convenience to downtown and Monroeville
13	Convenient location, secure and pleasant community.
14	Proximity to Ellis, love our old Victorian home, pool and library, diverse population, taxes less than All. Cty.
15	Grew up in Edgewood, moved to a different community, then moved back. Love the community pride, atmosphere, and beauty of the borough, as well as proximity to downtown Pittsburgh.
16	I had lived in the area prior to moving into Edgewood and always thought that Edgewood was a very safe and upward moving community.
17	tree-lined streets active community charming homes
18	Small town feel
19	We love our house and our street (Lloyd Avenue). Perfect setting that is just outside the city, but still feels like the East Side. Adjacent to another beautiful neighborhood, Regent Square.
20	Proximity to the city of Pittsburgh without the city wage tax.
21	we love the community.
22	Neighborhood....out of city
23	Convenient access to downtown Pittsburgh, neighborhood feel, tree-lined streets
24	Affordable and convenient
25	Found the house we wanted, on a nice block
26	wonderful houses, walkable neighborhood, affordable, safe, mixed incomes and backgrounds of residents.
27	Value of real estate.
28	found the house we wanted here.
29	large house, tree lined streets with sidewalks, able to walk to activities, close to city without the city taxes
30	Close proximity to the city, but strong community feel
31	Proximity to city yet a small town feel.
32	It was close to where we were used to living (Squirrel Hill) but more affordable. Close to Frick park, easy to get downtown.
33	family
34	wanted to stay in East End and liked the house.
35	Affordable home in a safe and convenience location.
36	I had friends from church that lived in Edgewood when I was a kid and always liked it. I swore when I bought my first house it would be in Edgewood and I did!
37	Liked the house I now live in
38	close to city and loved the tree-lined streets; safe

39	Originally for the Edgewood schools, but also proximity to Oakland and excellent police force, not necessarily in that order.
40	The specific house was our motivation.
41	Couldn't afford Squirrel Hill; like old homes & trees.
42	the neighborhood
43	nice, safe community
44	Originally lived on South Braddock near the Frick Park tennis courts. We always liked the Regent Square neighborhood and ended up buying our first home on Race Street in 1987.
45	test to check out survey from Warren
46	House I liked in a leafy neighborhood.
47	Beautiful home in a safe community. I like that the homeowners in my particular neighborhood all take care of and pride in their properties.
48	Close to East Busway/downtown, good housing choices
49	Great Location to town and to frick park
50	We liked the Regent Square area in general, proximity to downtown as well.
51	I liked the area and its convenience to parkway, turnpike, etc.
52	and convenience to everything, great house and great neighbors
53	close to CMU, housing prices moderate, nice neighbors
54	friends lived here already and it was closer to my employment at the time
55	The neighborhood feel just outside the city. It is convenient to every part of pittsburgh.
56	Location
57	family
58	nice, close to city, great place to raise kids
59	NA
60	Proximity to work
61	Tree-lined streets, well-maintained period houses, reasonable proximity to downtown, Braddock Ave. small quaint main street with theatre, coffee shop, bakery, restaurants, Edgewood club with library, tennis & pool and charming old building, decent lot sizes, family neighborhoods/community feeling, proximity to parks/play areas . . .
62	near park
63	Great House and we liked the East end.
64	Always loved that Edgewood/Regent Square had a great neighborhood feel, yet was close to the city (for business and pleasure!).
65	Good value for housing
66	Proximity to CMU, downtown, Shadyside, and beauty of neighborhood.
67	I was born in Edgewood.
68	Proximity to school and work.
69	grew up in edgewood
70	Lovely neighborhood, convenient to town, raise kids.
71	Friendly people, nice houses, able to walk to shops, parks, restaurants and public transportation.
72	The main reasons were: the library, regent square restaurants and beautiful houses. The library was a big reason.
73	It's as close to the city as we can get without paying the 3% income tax. It's also safe and pretty.
74	No crime, people take care of their property (14 years ago)
75	close to work, centrally located
76	1) close to city. 2) 1% income tax 3) cheaper than shadyside 4) very nice, safe, quiet
77	Edgewood always had the "feeling" of a close and citizen involved neighborhood.
78	Beauty of the trees and houses.
79	Liked a house when home shopping.
80	Beautiful homes, solid Borough structure
81	I always have lived here

82	location, community, style of homes, mother in Regent Square
83	I loved the community feel it had and the tree lined streets. Also it was just far enough away from downtown to feel like you were out of the city but close enough that it was not a hassle to drive there.
84	Because it is safe, convenient, has nice homes
85	Low taxes. Low crime. Convenient to downtown. Affordable housing.
86	Beautiful trees, interesting architecture, safe, close to city, liberal politics
87	Beautiful, vibrant neighborhood close to the university community but more affordable than Squirrel Hill
88	My partner was living here when we met. We both loved the neighborhood so much that we decided to buy our house here.
89	Housing, close to the city, great community feel
90	close to the city, lovely neighborhood
91	School - back in the day when it had a neighborhood school
92	Had family who lived in Edgewood and liked it.
93	The neighborhood & close proximity to the city
94	We moved from a different for work in Pittsburgh. We wanted to live in the Regent Square area and found a nice house in Edgewood.
95	It looked and seemed like a wonderful place to raise a family. And we were right about that.
96	Quality of neighborhood. Proximity to downtown. Urban environment. Security.
97	For its old, residential character, and the well-known open-minded nature of most neighbors.
98	quiet neighborhood that is close to the city
99	many family members in the Edgewood area
100	nice quiet neighborhood
101	location to family, neighborhood appearance
102	Proximity to Parkway and eastern suburbs.
103	close to Regent Square, is a safe community
104	A nice quiet city. Regent Square provides a close place to eat and shop. I was looking for an older home. Convenient to the parkway for travel to work.
105	Good house in a good neighborhood; like the East
106	Liked the area.
107	Great neighborhood and strong police presence.
108	Proximity to Parkway, Oakland, Downtown; short commute to work; walkable neighborhood with business district and retail; near Frick Park
109	My parents came here for the Edgewood School district, NOT Woodland Hills. I moved back to their house after they died.
110	Proximity to Frick Park and Pittsburgh
111	Lower taxes and freindly/safe community.
112	Near my work. Attractive community. The best house for the money.
113	Convenient location to the parkway, close to downtown, cute homes.
114	City atmosphere (Regent Square) and Frick Park
115	Loved the neighborhood, the architecture, and all the young families on our street.
116	schools
117	With in 20 to 30 minutes of everything we like to do.
118	Proximity to grad school/work; lots of young families.
119	family oriented community; near Regent Square shops; near 376 highway; quiet neighborhood.
120	Location to downtown, local community area (braddock ave shops and park), and housing type.
121	reasonably priced home close to Regent Square and Oakland (where I work) and Frick Park
122	good access to public transportation, community library, good public services and public works, the quantity and quality of single family homes in its housing stock,
123	married a man who lived here
124	Small community. Relatively good neighborhood, close to bus routes, within walking distance of parks, shops, restaurants (Regent Square) Great library.

125	Established walkable community, friendly neighborhood, affordable homes, close to public transportation, parkway, downtown.
126	It looked like a well-kept up neighborhood and is not far from work.
127	Its location, homes.
128	We were able to find a beautiful old house at half the price of homes in Squirrel Hill (our first choice of neighborhood). We moved here in 1987,
129	Closer to work, close to shopping areas, nice neighborhoods.
130	Attractive house rental offer that turned into a purchase.
131	We loved the housing stock, the walkability of the neighborhood and the mix of people.
132	Nice community within easy distance of University of Pittsburgh
133	Great House
134	A house was available to rent and then I bought.
135	loved the tree lined streets and older homes
136	We bought our first home here after close friends from college had moved here. We really liked the neighborhood.
137	We loved our house on E. Hutchinson St. We like the small-town feel with the convenience of the city that Edgewood offers. We've come to value the community here.
138	It is a walkable neighborhood that supports 'old time' values and where neighbors know neighbors.
139	Proximity to family.
140	central location//proximity to Oakland
141	Proximity to work. Price. Neighborhood. Age of homes.
142	the house
143	For the neighborhood, schools (Edgewood, at the time, community club, ambiance, proximity to the Parkway and Pittsburgh.
144	The schools, because when we moved here, Edgewood had it's own schools.
145	Small, walkable community. Friendly people. Recreation for kids (far more then than now).
146	Location and beautiful houses
147	Centrally located, small borough, taxes lower than the city 30 years ago, friendly feel, good place for kids
148	Moved here for the schools and beauty of the communtiy. Stayed because of the people, amenities.
149	Liked the house.
150	Family moved here
151	We liked the walkability of the Regent Square neighborhood as well as the accessibility of the library, pool, and Frick Park.
152	It had the feeling of community. Great sports and activities for the kids. Also at the time was a great school district.
153	proximity to downtown, charm of neighborhood/street
154	Close to Oakland and it's Catholic schools. Close to my husband's family.
155	After searching for 3 years in Squirrel Hill and Shadyside, we were introduced to this delightful little town that featured 'walk-to-school' convenience, no cafeteria and no busing; great location!
156	Nice house
157	Beautiful homes, strong community
158	Fell in love with a house. Like the architecture, the sense of community.
159	Location - proximity to the city.
160	The appeal of the neighborhood - quality of older homes, mature trees, the character of the Edgewood club and borough building that defined the town and close proximity to Regent Square/Frick Park.
161	Friends we'd already met; great neighborhoods; proximity to work, family, etc.
162	Schools, neighborhood and proximity to restaurants/transportation/shopping
163	big city access with small town feel. a lot like my hometown of oakmont but closer to the city.
164	lower taxes (property and income) and housing values higher than Pittsburgh
165	found a house we really liked
166	city neighborhood-like setting victorian architecture strong community organizations

167	Great neighborhood Reasonable real estate prices
168	Like the community and easy access to city.
169	Nice area. Easy access to bus. Quiet Friendly neighbors
170	it's close to work, and real estate is very affordable.
171	Close to the east end.
172	Regent Square neighborhood
173	proximity to downtown, small town feel, great architecture, street trees
174	Because of the excellent schools
175	Nice area, affordable, close to UPMC
176	proximity to Frick, sidewalks, 1% earned income tax, more affordable property than Shadyside
177	In between our two parents' houses close proximity to our jobs
178	Proximity to work, access to Frick Park, housing stock, affordability, safety.
179	i was born and raised in swissvale and always knew edgewood was a great community to raise a family.
180	because I work in Edgewood and wanted to live close by and son was enrolled at Edgewood Primary when we bought our house
181	location
182	family moved here when I was young and I returned after schooling
183	Great location, beautiful tree-lined streets.
184	Great house, affordable price
185	close to city. good community. good neighbors. safe. good value.
186	Friendly community, convenient to transportation, strong community
187	Affordable home prices in a desirable neighborhood that has a variety of home styles and sizes. Proximity to Regent Square and Frick Park were also important.
188	we came here as young parents because the school was excellent(before the merger) and the community was well kept, the neighbors delightful
189	proximity to the city
190	Reminded of my old naborhood.
191	Strong sense of community. Family activities (Community Day, sports, progressive dinner, Light Up Night, hayrides, movie night, great houses). Nearby Edgewood Club pool. Nearby Regent Square & Frick Park. Close to Squirrel Hill / Oakland. CC Mellor library.
192	I chose to live in Regent Square for the location and proximity to a nice and thriving business district, and the parks and playgrounds.
193	Parents
194	outstanding borough with an excellent school system
195	The older homes, tree lined streets, exceptional police protection and access to Frick Park.
196	School, but it is no longer Edgewood School District. Safety, Edgewood Club and how the boro enforced the codes to keep it a beautiful town to live in.
197	Found a house in a neighborhood that was known as a nice place to live.
198	its proximity to the city, frick park, but also is its own entity away from the city.
199	we liked the house and the neighborhood.
200	Close to city attractions and transportation. Good, local school within walking distance.
201	It was the particular house that drew me to Edgewood.
202	We liked the neighborhood and found a wonderful house.
203	Found a great house/apt. to rent
204	Convenience to job and Pittsburgh.
205	Proximity to City activities, historic homes, ease to get to office (in monroevile, travel against traffic)
206	Family originally purchased home here over 50 years ago, then husband and I stayed here
207	Safe, great business district, close to city, close to Oakland, close to 376
208	Head it was a great neighborhood.
209	location
210	Grew up in the Regent Square neighborhood and really liked the area.

211	THE SCHOOL DISTRICT WAS EXCELLENT
212	I have immediate family in Edgewood
213	FOR THE HIGH QUALITY OF THE FORMER EDGEWOOD SCHOOL SYSTEM. THE OLDER HIGH QUALITY OF HOMES. EASY ACCESS TO DOWNTOWN PITTSBURGH. SAFE AND QUIET NEIGHBORHOOD.
214	I initially rented here for a year after transferring to the Pittsburgh area for my job;after a year of renting, I knew I wanted to purchase a home in Edgewood.
215	Location, safety
216	Community spirit with all residents and good managed Borough very conducive to raising children.
217	Location
218	I found the right house for me.
219	Loved the neighborhood.
220	Because it is a friendly and safe place to reside. The people are nice and we are like family.
221	location in east end; walkable neighborhood

Appendix C: Survey Results

Zoomerang Survey Results

Response Status: Completes

Filter: No filter applied

Aug 24, 2011 7:23 PM PST

Edgewood Community Survey

Thank you for taking the time to complete this Community Survey for Edgewood Borough. Your feedback is important to us to determine how to utilize taxpayer's money. This survey should only take about 10 minutes of your time.

General

1. How long have you lived in Edgewood?

Less than one year	8	3%
Between 1 and 5 years	36	15%
5 – 10 years	40	17%
10 – 20 years	81	34%
More than 20 years	58	25%
Not an Edgewood resident	6	3%
Other, please specify	6	3%
Total	235	100%

2. Why did you choose to live in Edgewood?

221 Responses

3. Do you?

Own your house	210	90%
Rent a house	7	3%
Rent an apartment	11	5%
Other, please specify	5	2%
Total	233	100%

4. Overall, how do you rate Edgewood as a place to live?

Excellent	127	55%
Good	98	43%
Fair	5	2%
Poor	0	0%
Total	230	100%

5. How often do you contact the Borough offices?

Weekly	2	1%
Monthly	11	5%
Occasionally	124	53%
Rarely	82	35%
Never	14	6%
Total	233	100%

6. Do you feel Borough government is effective?		
Yes	103	44%
No	23	10%
Not Sure	106	46%
Total	232	100%

Safety/Security					
Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
Generally, how satisfied are you with firefighting services in the Borough?	158 68%	22 9%	2 1%	4 2%	47 20%
Generally, how satisfied are you with the police services?	153 66%	48 21%	11 5%	8 3%	11 5%

8. Have you called 911 within the last:		
Year	65	28%
2-3 years	43	18%
Last 5 years	39	17%
Never called 911	87	37%
Total	234	100%

9. How satisfied were you with the assistance you received when you called 911?		
Very satisfied	93	49%
Somewhat satisfied	39	20%
Somewhat dissatisfied	9	5%
Very dissatisfied	6	3%
Don't know	44	23%
Total	191	100%

10				
Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Very Safe	Generally Safe	Unsafe	Very unsafe
During daylight hours, how safe do you feel walking in the Borough?	180 77%	51 22%	2 1%	1 0%
During daylight hours, how safe do you feel driving in the Borough?	204 88%	26 11%	1 0%	1 0%
During the evening or at night, how safe do you feel walking in the Borough?	46 20%	147 64%	32 14%	5 2%
During the evening or at night, how safe do you feel driving in the Borough?	149 65%	74 32%	6 3%	0 0%

Recreation					
Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Weekly	Monthly (weather allowing)	Occasionally	Rarely	Never
How often do you or a member of your household use the Koenig Field playground?	26 11%	27 12%	52 22%	59 25%	69 30%
How often do you or a member of your household use the tennis courts at Koenig Field?	4 2%	10 4%	24 10%	51 22%	141 61%

How often do you or a member of your household visit the C.C. Mellor Library?	72 31%	46 20%	57 24%	36 15%	22 9%
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12. Do you or a member of your household participate in the following (select all that apply):

Youth basketball	4	9%
Adult basketball	3	6%
Baseball	10	21%
Soccer	29	62%
T-ball	1	2%
Total	47	100%

13. How often do you or anyone in your household attend the holiday celebrations (Light Up Night, Easter Egg Hunt, Halloween parade/hay rides)

Always	40	18%
Sometimes	94	41%
Rarely	52	23%
Never	42	18%
Total	228	100%

14. Do you or anyone in your household attend Movie Night?

Every night offered	5	2%
Once or twice a season	39	17%
Have in the past	76	33%
Never attended	112	48%
Total	232	100%

15. Have you or anyone in your household participated in Community Day?

Yes	184	79%
No	50	21%
Total	234	100%

16

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
Overall, how satisfied are you with the athletic recreation programs offered by the Borough?	29 13%	56 24%	20 9%	9 4%	116 50%
Overall, how satisfied are you with the community events (Community Day, Movie Night, etc.) sponsored by the Borough?	64 28%	100 43%	18 8%	4 2%	45 19%

Maintenance/Appearance

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
How satisfied are you with the condition of Edgewood's streets?	72 31%	125 53%	27 12%	10 4%	0 0%
How satisfied are you with the condition of sidewalks in Edgewood?	41 18%	120 52%	49 21%	21 9%	2 1%
How satisfied are you with the snow removal in Edgewood?	160 69%	57 25%	8 3%	2 1%	5 2%
How satisfied are you with the new recycling and garbage collection?	92 40%	91 40%	24 11%	9 4%	12 5%
How satisfied are you with the current on-street parking permit process?	57 25%	63 28%	31 14%	24 11%	53 23%
Overall, how satisfied are you with the cleanliness and general appearance of the Borough?	96 42%	113 49%	17 7%	4 2%	0 0%

18. Would you be in favor of a dedicated millage for street maintenance?(a dedicated millage is a portion of tax revenue, restricted to its designated use.)

Yes	78	34%
No	71	31%
Unknown	82	35%
Total	231	100%

Communication

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Always	Frequently	Occasionally	Rarely	Never
How often do you or a household member read the Edgewood newsletter?	185 80%	27 12%	15 6%	5 2%	0 0%
How often do you or a household member go to the Borough website?	7 3%	53 23%	116 50%	46 20%	11 5%

20. What is the primary way you obtain information about Borough government?

Website	50	22%
Newsletter	153	66%
Call Borough offices	6	3%
Attend Council meeting	3	1%
Other, please specify	20	9%
Total	232	100%

21

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
How satisfied are you with the job Council is doing in keeping citizens informed about Borough business?	31 13%	101 44%	44 19%	20 9%	34 15%
Overall, how satisfied are you with the Edgewood newsletter?	102 44%	99 43%	23 10%	5 2%	3 1%
Overall, how satisfied are you with the Borough website?	53 23%	105 46%	25 11%	6 3%	41 18%